



Rack Rate - C2 Rates Contract

Fully Inclusive Rack Rates 2024:

Season	Single	Double
1 January 2024 – 30 April 2024	R 10 810 per room per night	R 12 760 per room per night
1 May 2024 – 31 August 2024	R 7 340 per room per night	R 9 290 per room per night
1 Sept 2024 – 31 December 2024	R 10 810 per room per night	R 12 760 per room per night

Conservation Levy 2024:

Children 0-12 years – R 75 per child per night (VAT exempt)

Adults from 13 years – R 150 per adult per night (VAT exempt)

Child Policy

1 January 2024 to 31 December 2024

The following rates per age group will apply:

- Children aged **0-2** years will be accommodated free of charge on full board basis
- Children aged **3-12** years will be charged **R1900.00** per child per night sharing with full paying adults
- Children aged **13-17** years will be charged **R2900.00** per child per night sharing with full paying adults
Children occupying their own rooms will be charged the full adult rate.

The Chalets can accommodate 2 adults and 2 children under the age of 12 years on a sleeper couch

The Chalets can accommodate 2 adults and 1 child age 13-17 years on a sleeper couch

**Children of all ages are welcome at Kuzuko Lodge

**Children 2 years and younger are not allowed on the game drives

Fully Inclusive Package Includes:

Accommodation, Welcome drink on arrival, Karoo Finger Lunch, Four-Course Dinner, Early Bird Tea/Coffee, Breakfast, Selected Local Beverages, A Morning Game Drive and An Afternoon Game Drive

Terms & Conditions

1. All rates are quoted in ZAR and includes Value added Tax (VAT) at the prevailing rate.
2. Average Rate per night includes Tourism Levy
3. **The rates exclude** airport transfers, premium brand beverages, spa treatments, curio shop items, gratuities and telephone calls
4. Credit Cards, EFT and South African Rand accepted as payment
5. **Check in** time is from 14h00
6. **Check out** time is at 11h00
7. Guests will park their car at our reception building for the duration of their stay. A ranger will take them with their luggage up to the Lodge
8. Due to the Immigration Act no. 19 of 2004, positive personal identification will be required to be presented upon check-in. A valid Passport or ID Document will be acceptable
9. Rates are subject to change without prior notification
10. Bookings will be kept in the system for 14 days, once confirmed, a Pro-Forma invoice will be issued for payment – full pre-payment is due 30 days prior to arrival
11. Guaranteed reservations which have prepaid in full or have alternative guarantees in place with extended payment facilities at the hotel, will be held for first night only. Thereafter the accommodation will be released
12. A No-Show fee of 100% of the booking value will be charged for guaranteed reservations
13. All cancellations must be made in writing
14. Individual (FIT) Cancellation Policy:
 - a) 20% of booking value payable if cancelled 31-60 days prior to arrival
 - b) 50% of booking value payable if cancelled 15-30 days prior to arrival
 - c) 100% of booking value payable if cancelled 0-14 days prior to arrival
 - d) The group cancellation policy will apply in the case of a group cancellation
15. Any pricing which includes a component of third-party charges (i.e., Airport Transfers, National Park Fees etc.) may be changed without notice

Kuzuko Lodge Proprietary Limited, Registration Number: 2004/025392/07

Olivenfontein Farm, Kommadagga, Eastern Cape, 5800

Tel: +27 (0) 42 203 1700 | +27 (0) 63 681 3552 | www.kuzuko.com | jacome@kuzuko.com

Directors: CJ Bertie | DA Louw | JS Matsebula | JL Tan | CE September (Alternate: MC Zono)





GROUP TERMS, CONDITIONS and CANCELLATION POLICY

TOURS, GROUPS AND TOUR SERIES

Kuzuko Lodge classifies 8 rooms or more as a group booking

Kuzuko Lodge requires 12 rooms booked and confirmed to qualify for 1 FOC (Free of Charge) room for the Tour Leader/Tour Guide

Tour Guides, Tour Leaders and Drivers must be booked in at the Lodge – There is no alternative accommodation available

1. TOUR CANCELLATIONS/AMENDMENTS

1.1. All tour cancellations/amendments must be given in writing to Kuzuko Lodge

1.2. Cancellations/Amendments are subject to the following conditions:

1.2.1. More than 90 days prior to the tour's arrival at the Lodge, the agent has the right to cancel or amend the tour.

1.2.2. 60 to 90 days prior to the tour's arrival at the Lodge, the agent has the right to cancel 50% of the rooms they are holding on that date, without any cancellation fee payable. If, however, more than 50% of rooms booked are cancelled, the Lodge reserves the right to levy a charge equivalent to 20% of the value (including meals and VAT) of the rooms cancelled

1.2.3. 30 to 60 days prior to the tour's arrival at the Lodge, the agent has the right to cancel 50% of the rooms they are holding on that date, without any cancellation fee payable. If, however, more than 50% of rooms booked are cancelled, the Lodge reserves the right to levy a charge equivalent to the full accommodation booking value (including meals and VAT) for the full period of stay that the group was booked.

1.2.4. 14 to 30 days prior to the tour's arrival at the Lodge, the agent has the right to cancel 10% of the rooms they are holding on that date, without any cancellation fee payable. If, however, more than 10% of rooms booked are cancelled, the Lodge reserves the right to levy a charge equivalent to the full accommodation booking value (including meals and VAT) for the full period of stay.

1.2.5. Less than 14 days prior to the tour groups arrival, a full cancellation fee (accommodation, meals and VAT) will be charged; this will be reduced if cancelled rooms are sold by the Lodge

1.2.6. The Lodge shall also have the right at any time, in circumstances where the Lodge is in the position to accept another confirmed reservation, to request the operator to confirm the reservation made, in which event the operator shall within 48 hours of receipt of advice from the Lodge to either

(a) confirm the reservation, in which case the operator shall furnish the Lodge with a deposit of 10% of the total value of the reservation, such deposit to be received by the Lodge within 7 days after reconfirmation of the reservation even if payment facilities have been granted, or

(b) cancel the reservation.



SOUTH AFRICA TOUR OPERATING RATES (GROUPS&FIT)

2023 Period – 1 September 2023 to 31 December 2023

2024 Period – 1 January 2024 to 31 December 2024

South African Rates Agreement between Kuzuko Lodge (Pty) Ltd and

KINDLY RETURN THE SIGNED CONTRACT to jacome@kuzuko.com

Company _____

Physical Address _____

Postal Address _____

Telephone () _____ Fax () _____

Email _____

We hereby acknowledge that we have read and understand this document and agree to abide with the terms and conditions details herein. Our Company and Kuzuko Lodge (Pty) Ltd are referred to as parties in this agreement.

Approved for and on behalf of your company

Approved for and on behalf of
Kuzuko Lodge (Pty) Ltd

Registration No. _____

Registration No. 2004/025392/07

VAT No. _____

VAT No. 4850241243

Name. _____

Name. _____

Designation. _____

Designation. _____

Date. _____

Date. _____

Signature (Duly Authorised) _____

Signature (Duly Authorised) _____

Please return the signed copy of the contract to jacome@kuzuko.com

KUZUKO LODGE (PTY) LTD CONTACT DETAILS

Physical Address

Kuzuko Lodge (Pty) Ltd

Olivenfontein Farm

Great Addo Region, Eastern Cape

South Africa

Reservations and Enquiries

Reservations: reservations@kuzuko.com

Jacomé Nothnagel Direct: jacome@kuzuko.com

Telephone: +27 (0) 42 203 1700 (Lodge)

Cell phone: +27 (0) 63 681 3552 (Jacomé)

WhatsApp: +27 (0) 63 681 3552 (Jacomé)

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8 Endangered
species
protected

22 Farms
rewilded

Kuzuko is an ambitious rewilding project with a strong social heart. We've made some great progress over the last twenty years with plans for much more!

All of this would not be possible without our fantastic guests and we are immensely grateful for your continued support.

We charge a small conservation levy of **R150 per adult** per night and **R75 per child** under 13 per night which goes directly back into supporting our conservation efforts on the ground.

Here are just a few of the achievements your conservation levy supports:

14 Cheetah
rewilded

23 Species
reintroduced

35,000 Acres
protected for
conservation

1,182 tonnes of
CO2 captured

515 Jobs
created

26 million
spekboom
planted

Your stay helps
support conservation
in action!





Rack Rate - C2 Rates Contract

Fully Inclusive Rack Rates 2025:

Season	Single	Double
High Season 1 January 2025 – 30 April 2025	R 10 350 per room per night	R 13 800 per room per night
Low Season 1 May 2025 – 31 August 2025	R 7 520 per room per night	R 10 030 per room per night
High Season 1 September 2025 – 19 December 2025	R 10 350 per room per night	R 13 800 per room per night
Peak Season 20 December 2025 – 10 January 2026	R 11 250 per room per night	R 15 000 per room per night

Conservation Levy 2025 – Included in the rates.

Child Policy

1 January 2025 to 31 December 2025

The following rates per age group will apply:

- Children aged **0-2** years will be accommodated free of charge
- Children aged **3-12** years will be charged **R2050.00** per child per night sharing with full paying adults
- Children aged **13-17** years will be charged **R3130.00** per child per night sharing with full paying adults Children occupying their own rooms will be charged the full adult rate.

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Approved for and on behalf of your company

Approved for and on behalf of

Kuzuko Lodge (Pty) Ltd

Registration No. _____

Registration No. 2004/025392/07

VAT No. _____

VAT No. 4850241243

Name. _____

Name. _____

Designation. _____

Designation. _____

Date. _____

Date. _____

Signature (Duly Authorised) _____

Signature (Duly Authorised) _____

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Great Addo Region, Eastern Cape

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Jacomé Nothnagel Direct: jacome@kuzuko.com

Telephone: +27 (0) 42 203 1700 (Lodge)

Cell phone: +27 (0) 63 681 3552 (Jacomé)

WhatsApp: +27 (0) 63 681 3552 (Jacomé)

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