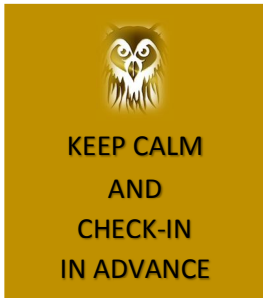


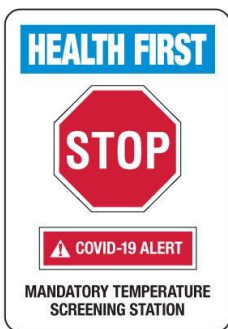
HEALTH AND SAFETY PROTOCOLS

CHECK IN:



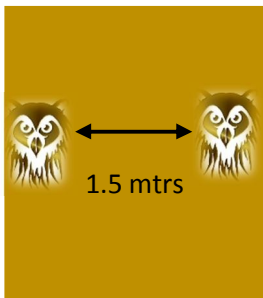
- Guests will be required to check-in in advance, prior to arrival.
- Indemnity forms must be completed and signed and returned electronically prior to arrival
- All payments must be done electronically.

SCREENING AND SANITISATION:



- Temperatures will be taken on arrival at the Kruger National Park.
- Temperatures will be taken again at the entrance gate of the Lodge and hands must be sanitised, with a foot operated sanitiser.
- Anyone with a temperature over 37.5°C will not be allowed to enter the lodge premises, but will be requested to seek medical assistance at other excellent medical facilities in the area.
- Luggage will be wiped down or sprayed with sanitiser before being delivered to the suite and again before being left at the entrance. Luggage handlers will not enter the suites.
- The temperature of the guests will be checked daily.
- Foot operated sanitisers will be positioned at each entrance to the public areas.

PUBLIC SPACES:



- We ask that staff and guests maintain a distance of 1.5 mtrs between different social groups.
- Furniture will be positioned in the public spaces to allow social distancing.
- Guests must wear masks while in any public areas, unless eating or drinking.
- Staff will wear masks in all public areas, and have been appropriately trained in the new safety protocols.

SUITES:



- The suites will be sanitised prior to the guest's arrivals.
- Keys will be vacuumed packed and handed to guests on arrival.
- Each suite will have a hand sanitiser provided.
- Guests may choose whether they want staff to service suites daily or not.
- Turndowns have been suspended.
- Toiletries normally provided will be reduced to basics in the rooms, guests are welcome to ask for any items normally provided, which they require.

LAUNDRY



- Unfortunately, it has been decided to suspend laundry services at this time.

GYM, SPA and PLAY AREA



- At this stage, the gym and Spa will be closed, as will the kiddies play area, although activities for children will continue.

DINING:



- Kitchen staff will wear masks and gloves when preparing food.
- Serving staff will also wear masks at all times and will be sanitising their hands at regular intervals.
- Tables are positioned 2 metres apart.
- Although buffets will no longer be served, we have an excellent menu from which guests may choose. Guests may request to have a meal served in their room, but there will be an additional service charge.

SAFARIS:



- Seating will be limited to 6 guests on drives unless it is a family or a group travelling together. No one may sit next to the guide. Snacks on game drive will be served in containers for each group.
- Both guide and Tracker will wear masks and all areas in contact with guests will be sanitised before each drive.
- Masks are to be worn by guests on drive.

MEDICAL ASSISTANCE:



- Should guests require medical assistance, guests are requested to contact the manager. Guests may be asked to isolate in a room provided for the purpose until medical assistance arrives. Unfortunately, Lukimbi is not geared to provide medical care on a continuing basis, so guests must then move to a facility which will meet their needs.

GUESTS ARE OUR LIFE BLOOD



- It is our intention to do as much as possible to make guests stay not only as enjoyable as possible, but also as safe as we can. We will do our very best to make this happen in our beautiful lodge in midst of stunning bush and freely roaming wild animals. Guests are just so welcome.