

IDUBE HEALTH & SAFETY

CHECK IN:

- Guests will be required to check in-online, prior to arrival
- Indemnity forms must be completed and signed and returned electronically prior to arrival
- All payments must be done electronically

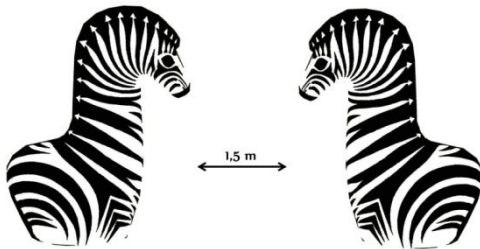


SCREENING & SANITISATION:

- Temperatures will be taken at the entrance gate of the Lodge and hands must be sanitised, with a foot operated sanitiser.
- Anyone with a temperature of 37.5 will not be allowed to enter the lodge, but will be requested to seek medical assistance at other excellent facilities in the area.
- Luggage will be wiped down or sprayed with sanitiser before being delivered to the suite and again before being left at the entrance. Luggage handlers will not enter the suites.
- Temperature checks will be done daily.

PUBLIC AREAS:

- Distance of 1,5 meters to be maintained between different social groups
- Furniture will be positioned in the public spaces to allow social distancing
- Guests must wear masks in any public area, unless eating or drinking
- Staff have been trained in the new safety protocols and will wear masks in all public areas
- The hide will be sanitized 3 times a day; a foot operated sanitizer will be placed at the swing bridge / bottom deck.
- At this stage, the gym will be closed



SAFARI CHALETS & SUITES:

- The guest's rooms will be sanitised prior to the guest's arrivals.
- Keys will be vacuumed packed and handed to guests on arrival
- Each guest's room will have a hand sanitiser provided.
- Guests may choose whether they want staff to service suites daily or not
- Turndowns have been suspended
- Toiletries normally provided will be reduced to basics in the rooms, but guests are welcome to ask for any items normally provided, which they require during their stay
- Laundry service has been suspended.



DINING:

- Kitchen staff will wear masks and gloves when preparing food
- Serving staff will also wear masks at all times and will be sanitising their hands at regular intervals
- Tables are positioned 2 metres apart
- Although buffets will no longer be served, we have an excellent menu from which guests may choose from





GAME DRIVES & BUSH WALKS:

- Seating will be limited to 6 guests on drives unless it is a family or a group travelling together. No one may sit next to the guide
- Snacks on game drive will be served in separate containers
- Both guide and tracker will wear masks and all areas in contact with guests will be sanitised before each drive
- Masks are to be worn by guests on drives and walks
- Distance of 1,5meters to be maintained on bush walks



MEDICAL ASSISTANCE:

- Should guests require medical assistance, guests are requested to contact the manager. Guests may be asked to isolate in a room provided for the purpose until medical assistance arrives.
- Unfortunately, Idube is not geared to provide medical care on a continuing basis. A clear procedure with our local medical emergency partner will be followed and guests might then be moved to a facility which will meet their needs.

GUESTS ARE OUR LIFEblood

It is our intention to do as much as possible to make guests stay not only as enjoyable as possible, but also as safe as we can. We will do our very best to make this happen in our beautiful lodge in midst of stunning bush and freely roaming wild animals.

Guests are just so welcome.